Signposting for Personal Tutors

Is the concern you have about...

**Personal**

- High level of emergency? Emergency Services 999
  Campus Security Emergency Number 888 or 0116 252 2888
- Designated Safeguarding Officer and Cause for Concern group
counselling@le.ac.uk
  www.le.ac.uk/safeguarding
- AccessAbility Centre
  Ground floor of the Library
  accessible@le.ac.uk
  0116 252 5002
- Victoria Park Health Centre
  203 Victoria Park Road
  0116 215 1105
  NHS 111 24/7 physical and mental health assessment
- Legal Advice Clinic
  Wed 2-6pm, Thurs 7-9pm
  lawadviceclinic@le.ac.uk
  Citizen’s Advice Bureau
  0344 411 1444
- Student Welfare Service
  0116 223 1185
  Home/EU: welfare@le.ac.uk
  International: visa@le.ac.uk
- Students’ Union
  1st Floor Percy Gee Building
  hellosu@le.ac.uk
  0116 223 1181
- Residential Advisors
  Nixon Court & John Foster Halls
  ra-oadby@le.ac.uk
  ra-city@le.ac.uk
  0116 252 2428
- Citizen’s Advice Bureau
  0344 411 1444
- Accommodation
  0116 223 2426
  accommodation@le.ac.uk
  SULETS
  Percy Gee Building
  0116 223 1173/80
- Nightline (listening service)
  open 8pm-8am every evening during term-time
  0116 223 1230
  Chaplaincy - for students of any faith and none.
  0116 285 6493
  chaplaincy@le.ac.uk
  Student Counselling & Wellbeing Service
  wellbeing@le.ac.uk
  0116 223 1780

**Academic**

- Assignments, exams and coursework?
- Safeguarding, extremism, victim of crime, sexual assault or anticipated risk of harm?
  under-18 student?
- Specific learning disabilities or chronic health condition?
- Mental well-being, psychological or physical health?
- English language skills?
- Maths or statistics skills?
- Advice on mitigation, appeals, misconduct, complaints, suspension/withdrawal, changing course, general course and exam queries?
- Work experience, volunteering, careers or enterprise?
- Blackboard or IT?

**Support is available in your Department if you are unsure of the best action to take - contact your Senior Tutor, Director of Learning & Teaching or Department/School Office.**

Any other concern or enquiry can be directed to the Student Services Centre in Charles Wilson Building which is open Monday to Friday from 9 am or the LeicsTalk@le.ac.uk signposting service.

https://www2.le.ac.uk/offices/ssc